

Name of the Insurer: Kotak Mahindra General Insurance Company Limited

Upto the Quarter ending on 31 Mar 2024

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	No. of claims only		
																			Miscellaneous	Total	
1	Claims O/S at the beginning of the period	37	24	-	24	1,339	1,593	2,932	4,127	123	-	4,250	11	-	6	-	-	-	-	71	7,331
2	Claims reported during the period																				
	(a) Booked During the period	323	866	-	866	82,939	1,340	84,279	119,598	613	-	120,211	77	-	353	-	-	-	-	398	206,507
	(b) Reopened during the Period	18	174	-	174	185	23	208	593	24	-	617	3	-	2	-	-	-	-	66	1,088
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period																				
	(a) paid during the period	258	978	-	978	75,911	577	76,488	98,752	279	-	99,031	28	-	342	-	-	-	-	385	177,510
	(b) Closed during the period	35	36	-	36	5,952	18	5,970	13,388	363	-	13,751	37	-	6	-	-	-	-	75	19,910
4	Claims Repudiated during the period	29	31	-	31	1,172	159	1,331	7,764	43	-	7,807	3	-	4	-	-	-	-	40	9,245
	Other Adjustment																				
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)																				
6	Claims O/S at End of the period	56	19	-	19	1,428	2,202	3,630	4,414	75	-	4,489	23	-	9	-	-	-	-	35	8,261
	Less than 3months	17	14	-	14	1,150	354	1,504	4,012	55	-	4,067	13	-	2	-	-	-	-	21	5,638
	3 months to 6 months	17	2	-	2	124	257	381	230	6	-	236	8	-	6	-	-	-	-	13	663
	6months to 1 year	17	2	-	2	76	443	519	109	2	-	111	2	-	1	-	-	-	-	1	653
	1year and above	5	1	-	1	78	1,148	1,226	63	12	-	75	-	-	-	-	-	-	-	-	1,307

Upto the Quarter ending on 31 Mar 2024

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	(Amount in Rs. Lakhs)		
																			Miscellaneous	Total	
1	Claims O/S at the beginning of the period	855	12	-	12	2,589	15,727	18,315	2,016	884	-	2,900	30	-	25	-	-	-	-	450	22,588
2	Claims reported during the period																				
	(a) Booked During the period	5,971	729	-	729	26,746	13,467	40,213	42,249	1,680	-	43,929	172	-	350	-	-	-	-	1,490	92,855
	(b) Reopened during the Period	32	22	-	22	308	181	490	227	50	-	277	9	-	1	-	-	-	-	13	844
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period																				
	(a) paid during the period	2,004	648	-	648	22,511	4,056	26,566	32,319	1,269	-	33,589	77	-	319	-	-	-	-	1,562	64,765
	(b) Closed during the period	66	8	-	8	3,326	122	3,448	5,412	604	-	6,017	62	-	3	-	-	-	-	65	9,668
4	Claims Repudiated during the period	181	16	-	16	520	1,018	1,538	4,631	330	-	4,960	12	-	12	-	-	-	-	16	6,734
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)																				
6	Claims O/S at End of the period	4,608	92	-	92	3,287	24,179	27,466	2,130	410	-	2,540	60	-	43	-	-	-	-	310	35,118
	Less than 3months	1,122	63	-	63	2,197	2,878	5,075	1,860	164	-	2,025	26	-	15	-	-	-	-	182	8,508
	3 months to 6 months	2,563	11	-	11	457	2,010	2,467	109	82	-	191	33	-	16	-	-	-	-	124	5,406
	6months to 1 year	852	17	-	17	178	3,907	4,084	68	12	-	81	1	-	12	-	-	-	-	2	5,050
	1year and above	70	0.1	-	0.1	455	15,384	15,839	92	151	-	243	-	-	-	-	-	-	-	2	16,155