

Name of the Insurer: Zurich Kotak General Insurance Company (India) Limited  
(Formerly Known as Kotak Mahindra General Insurance Company Limited)

Upto the Quarter ending on 31st March 2025

Sl. No.	Claims Experience	No. of claims only																		
		Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's Liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments	Miscellaneous	Total
1	Claims O/S at the beginning of the period	56	19	-	19	1,428	2,202	3,630	4,414	75	-	4,489	23	-	9	-	-	-	35	8,281
2	Claims reported during the period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(a) Booked During the period	341	800	-	800	130,098	1,592	131,690	119,801	751	55	120,607	100	-	470	-	-	-	951	254,959
	(b) Reopened during the Period	34	62	-	62	175	33	208	4,020	37	-	4,057	3	-	12	-	-	-	60	4,436
	(c) Other Adjustment (to be specified)(i) (ii)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(a) paid during the period	299	726	-	726	119,114	732	119,846	96,546	358	22	96,926	35	-	471	-	-	-	602	218,905
	(b) Closed during the period	32	77	-	77	8,708	13	8,721	18,723	404	19	19,146	40	-	9	-	-	-	240	28,285
4	Claims Repudiated during the period	30	29	-	29	1,413	251	1,664	8,329	31	12	8,372	5	-	5	-	-	-	36	10,141
	Other Adjustment ( to be specified) (i) (ii)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6	Claims O/S at End of the period	70	49	-	49	2,466	2,831	5,297	4,637	70	2	4,709	46	-	6	-	-	-	168	10,345
	Less than 3months	39	35	-	35	2,191	455	2,646	4,419	56	1	4,476	18	-	5	-	-	-	137	7,356
	3 months to 6 months	7	10	-	10	147	321	468	96	-	1	97	14	-	1	-	-	-	19	615
	6months to 1 year	10	2	-	2	29	482	511	40	1	-	41	11	-	-	-	-	-	10	585
	1year and above	14	2	-	2	99	1,573	1,672	82	13	-	95	3	-	-	-	-	-	2	1,788

Upto the Quarter ending on 31st March 2025

Sl. No.	Claims Experience	(Amount in Rs. Lakhs)																		
		Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's Liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments	Miscellaneous	Total
1	Claims O/S at the beginning of the period	4,608	92	-	92	3,287	24,179	27,466	2,130	410	-	2,540	60	-	43	-	-	-	310	35,118
2	Claims reported during the period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(a) Booked During the period	11,110	1,423	-	1,423	47,873	16,983	64,856	51,717	2,288	25	54,010	329	-	381	-	-	-	1,302	133,411
	(b) Reopened during the Period	27	16	-	16	368	150	517	1,920	167	-	2,087	3	-	5	-	-	-	9	2,663
	(c) Other Adjustment (to be specified) (i) (ii)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(a) paid during the period	5,321	720	-	720	39,790	6,785	46,578	41,345	1,669	7	43,021	111	-	334	-	-	-	649	96,734
	(b) Closed during the period	133	72	-	72	6,584	77	6,661	7,772	531	5	8,309	20	-	18	-	-	-	72	15,284
4	Claims Repudiated during the period	241	82	-	82	842	1,961	2,803	3,915	200	7	4,122	18	-	7	-	-	-	30	7,303
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6	Claims O/S at End of the period	10,050	657	-	657	4,312	32,496	36,798	2,735	445	5	3,185	242	-	70	-	-	-	870	51,872
	Less than 3months	7,730	468	-	468	3,079	3,985	7,064	2,506	310	1	2,817	60	-	58	-	-	-	385	18,581
	3 months to 6 months	1,070	143	-	143	614	2,852	3,467	97	-	4	102	75	-	11	-	-	-	76	4,944
	6months to 1 year	775	29	-	29	152	4,383	4,536	25	5	-	31	95	-	-	-	-	-	404	5,868
	1year and above	475	17	-	17	467	21,265	21,732	107	130	-	236	11	-	-	-	-	-	6	22,477