

FORM NL-37-CLAIMS DATA

Name of the Insurer: Kotak Mahindra General Insurance Company Limited

Upto the Quarter ending on 30 June 2024

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	No. of claims only	Total
1	Claims O/S at the beginning of the period	56	19	-	19	1,428	2,202	3,630	4,414	75	-	4,489	23	-	9	-	-	-	-	35	8,261
2	Claims reported during the period																				
	(a) Booked During the period	91	151	-	151	28,591	337	28,928	25,847	169	3	28,019	27	-	107	-	-	-	-	146	55,469
	(b) Reopened during the Period	15	18	-	18	52	8	60	1,277	6	-	1,283	2	-	2	-	-	-	-	20	1,400
	(c) Other Adjustment																				
3	Claims Settled during the period																				
	(a) paid during the period	68	144	-	144	24,578	59	24,637	19,935	68	2	20,005	8	-	111	-	-	-	-	88	45,061
	(b) Closed during the period	6	11	-	11	1,657	2	1,659	4,569	98	1	4,668	12	-	3	-	-	-	-	22	6,381
4	Claims Repudiated during the period	12	2	-	2	293	40	333	1,695	10	-	1,705	-	-	1	-	-	-	-	8	2,061
	Other Adjustment																				
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)																				
6	Claims O/S at End of the period	76	31	-	31	3,543	2,446	5,989	5,339	74	-	5,413	32	-	3	-	-	-	-	83	11,627
	Less than 3months	35	22	-	22	3,253	334	3,587	5,082	57	-	5,139	21	-	1	-	-	-	-	72	8,877
	3 months to 6 months	15	5	-	5	142	334	476	178	3	-	181	5	-	1	-	-	-	-	5	688
	6months to 1 year	19	3	-	3	66	493	559	39	2	-	41	5	-	1	-	-	-	-	6	634
	1year and above	7	1	-	1	82	1,285	1,367	40	12	-	52	1	-	-	-	-	-	-	-	1,428

Upto the Quarter ending on 30 June 2024

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	(Amount in Rs. Lakhs)	Total
1	Claims O/S at the beginning of the period	4,608	92	-	92	3,287	24,179	27,466	2,130	410	-	2,540	60	-	43	-	-	-	-	310	35,118
2	Claims reported during the period																				
	(a) Booked During the period	1,666	280	-	280	9,854	3,201	13,055	10,155	433	0.14	10,588	81	-	61	-	-	-	-	574	26,305
	(b) Reopened during the Period	14	2	-	2	133	50	182	453	32	-	485	2	-	0.13	-	-	-	-	5	691
	(c) Other Adjustment																				
3	Claims Settled during the period																				
	(a) paid during the period	597	113	-	113	7,277	719	7,996	7,374	313	0.09	7,687	27	-	80	-	-	-	-	85	16,585
	(b) Closed during the period	66	3	-	3	1,572	15	1,587	1,432	57	0.05	1,489	5	-	2	-	-	-	-	22	3,175
4	Claims Repudiated during the period	10	1	-	1	157	296	453	676	43	-	719	-	-	-	-	-	-	-	6	1,189
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)																				
6	Claims O/S at End of the period	5,615	257	-	257	4,267	26,401	30,667	3,254	463	-	3,718	111	-	22	-	-	-	-	777	41,166
	Less than 3months	2,044	198	-	198	3,169	2,667	5,836	2,975	260	-	3,234	63	-	0.11	-	-	-	-	585	11,961
	3 months to 6 months	953	30	-	30	496	2,801	3,297	155	35	-	190	19	-	14	-	-	-	-	128	4,632
	6months to 1 year	2,499	27	-	27	129	4,293	4,422	44	37	-	82	20	-	8	-	-	-	-	62	7,120
	1year and above	119	1	-	1	473	16,639	17,112	80	131	-	211	8	-	-	-	-	-	-	2	17,454