

Name of the Insurer: Zurich Kotak General Insurance Company (India) Limited
 (Formerly Known as Kotak Mahindra General Insurance Company Limited)

Upto the Quarter ending on 30th September 2025

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's Liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	No. of claims only	
																				Total	Total
1	Claims O/S at the beginning of the period	70	49	-	49	2,466	2,831	5,297	4,637	70	2	4,709	46	-	6	-	-	-	-	168	10,345
2	Claims reported during the period																				
	(a) Booked During the period	339	455	-	455	80,934	1,034	81,968	62,954	429	183	63,575	21	-	159	-	-	-	-	607	147,125
	(b) Reopened during the Period	10	49	-	49	109	18	127	1,845	30	2	1,977	1	-	4	-	-	-	-	13	2,081
	(c) Other Adjustment (to be specified)(i) (ii)																				
3	Claims Settled during the period																				
	(a) paid during the period	228	375	-	375	71,852	370	72,222	50,202	242	64	50,508	19	-	145	-	-	-	-	306	123,803
	(b) Closed during the period	50	46	-	46	4,852	6	4,858	6,757	196	44	6,997	13	-	10	-	-	-	-	270	12,244
4	Claims Resupiated during the period	28	59	-	59	1,171	140	1,311	4,743	19	39	4,801	15	-	1	-	-	-	-	48	6,259
	Other Adjustment (to be specified)																				
	(i) _____																				
	(ii) _____																				
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)																				
6	Claims O/S at End of the period	115	73	-	73	5,634	3,367	9,001	7,744	72	40	7,856	21	-	13	-	-	-	-	166	17,245
	Less than 3months	73	62	-	62	5,138	525	5,663	7,045	51	38	7,134	13	-	4	-	-	-	-	125	13,074
	3 months to 6 months	21	9	-	9	327	387	714	404	2	-	406	-	-	5	-	-	-	-	27	1,182
	6months to 1 year	7	1	-	1	62	629	691	96	2	-	98	4	-	4	-	-	-	-	11	816
	1year and above	14	1	-	1	107	1,826	1,933	199	17	2	218	4	-	-	-	-	-	-	3	2,173

Upto the Quarter ending on 30th September 2025

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's Liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	(Amount in Rs. Lakhs)	
																				Total	Total
1	Claims O/S at the beginning of the period	10,050	657	-	657	4,312	32,486	36,798	2,735	445	5	3,185	242	-	70	-	-	-	-	870	51,872
2	Claims reported during the period																				
	(a) Booked During the period	3,251	554	-	554	29,876	11,696	41,572	35,360	1,087	68	36,515	4	-	272	-	-	-	-	1,153	83,321
	(b) Reopened during the Period	286	37	-	37	193	375	568	997	99	2	1,098	1	-	1	-	-	-	-	36	2,028
	(c) Other Adjustment (to be specified)																				
	(i) _____																				
	(ii) _____																				
3	Claims Settled during the period																				
	(a) paid during the period	2,286	657	-	657	24,486	3,870	28,357	27,189	833	9	28,031	38	-	137	-	-	-	-	808	60,314
	(b) Closed during the period	148	102	-	102	3,626	5	3,632	3,632	207	18	3,857	39	-	1	-	-	-	-	96	7,876
4	Claims Resupiated during the period	202	104	-	104	556	947	1,503	2,670	202	9	2,882	82	-	1	-	-	-	-	69	4,844
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)																				
6	Claims O/S at End of the period	10,951	384	-	384	5,713	39,734	45,447	5,601	389	39	6,029	87	-	204	-	-	-	-	1,086	64,188
	Less than 3months	1,630	243	-	243	4,192	4,829	9,021	5,015	203	38	5,256	11	-	49	-	-	-	-	773	16,983
	3 months to 6 months	735	106	-	106	900	3,791	4,691	297	9	-	296	-	-	99	-	-	-	-	178	6,098
	6months to 1 year	7,911	33	-	33	168	6,343	6,511	70	10	-	80	45	-	65	-	-	-	-	129	14,775
	1year and above	675	1	-	1	453	24,771	25,224	218	175	2	395	30	-	-	-	-	-	-	6	26,332