

## FORM NL-37-CLAIMS DATA



Name of the Insurer: Zurich Kotak General Insurance Company (India) Limited  
(Formerly Known as Kotak Mahindra General Insurance Company Limited)

Upto the Quarter ending on 30 September 2024

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	No. of claims only		
																			Miscellaneous	Total	
1	Claims O/S at the beginning of the period	56	19	-	19	1,428	2,202	3,630	4,414	75	-	4,489	23	-	9	-	-	-	-	35	8,261
2	Claims reported during the period																				
	(a) Booked During the period	208	372	-	372	58,385	702	59,087	58,519	363	16	58,898	58	-	272	-	-	-	-	373	119,268
	(b) Reopened during the Period	25	35	-	35	84	11	95	1,977	18	-	1,995	2	-	6	-	-	-	-	34	2,192
	(c) Other Adjustment (to be specified)(i)																				
	(ii)																				
3	Claims Settled during the period																				
	(a) paid during the period	165	346	-	346	51,805	257	52,062	44,977	133	2	45,112	17	-	277	-	-	-	-	245	98,224
	(b) Closed during the period	19	37	-	37	3,561	8	3,569	9,056	197	6	9,259	20	-	6	-	-	-	-	58	12,968
4	Claims Repudiated during the period	19	9	-	9	674	84	758	3,556	11	-	3,567	2	-	2	-	-	-	-	15	4,372
	Other Adjustment ( to be specified)																				
	(i)																				
	(ii)																				
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)																				
6	Claims O/S at End of the period	86	34	-	34	3,857	2,566	6,423	7,321	115	8	7,444	44	-	2	-	-	-	-	124	14,157
	Less than 3months	41	26	-	26	3,506	365	3,871	7,021	92	8	7,112	25	-	1	-	-	-	-	102	11,187
	3 months to 6 months	19	4	-	4	215	305	520	182	7	-	189	14	-	-	-	-	-	-	17	763
	6months to 1 year	17	3	-	3	53	480	533	51	3	-	54	4	-	1	-	-	-	-	5	617
	1year and above	9	1	-	1	83	1,416	1,499	67	13	-	80	1	-	-	-	-	-	-	-	1,590

Upto the Quarter ending on 30 September 2024

(Amount in Rs. Lakhs)

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	Total	
																					1
2	Claims reported during the period																				
	(a) Booked During the period	2,508	370	-	370	20,575	6,799	27,374	22,790	1,022	3.74	23,816	129	-	170	-	-	-	-	747	55,114
	(b) Reopened during the Period	19	6	-	6	182	76	258	841	111	-	952	2	-	0.53	-	-	-	-	7	1,245
	(c) Other Adjustment (to be specified)																				
	(i)																				
	(ii)																				
3	Claims Settled during the period																				
	(a) paid during the period	2,027	268	-	268	16,305	2,265	18,570	17,022	618	0.09	17,640	62	-	195	-	-	-	-	312	39,073
	(b) Closed during the period	89	38	-	38	2,904	46	2,950	3,341	148	2.01	3,491	9	-	2	-	-	-	-	34	6,614
4	Claims Repudiated during the period	16	2	-	2	451	678	1,130	1,434	58	-	1,492	-	-	-	-	-	-	-	11	2,651
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)																				
6	Claims O/S at End of the period	5,003	161	-	161	4,383	28,065	32,449	3,963	720	1.64	4,685	120	-	16	-	-	-	-	708	43,140
	Less than 3months	1,609	50	-	50	3,019	2,912	5,931	3,678	461	1.64	4,140	49	-	7.95	-	-	-	-	154	11,942
	3 months to 6 months	1,615	72	-	72	774	2,424	3,198	162	83	-	245	58	-	-	-	-	-	-	409	5,599
	6months to 1 year	1,647	23	-	23	197	4,351	4,548	43	37	-	80	12	-	8	-	-	-	-	142	6,460
	1year and above	131	15	-	15	393	18,379	18,772	80	138	-	219	1	-	-	-	-	-	-	2	19,139