

Name of the Insurer: Zurich Kotak General Insurance Company (India) Limited
(Formerly Known as Kotak Mahindra General Insurance Company Limited)

Upto the Quarter ending on 31st December 2024

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	No. of claims only		Total	
																		Other segments **	Miscellaneous		
1	Claims O/S at the beginning of the period	46	19	-	19	1,428	2,202	3,630	4,414	75	-	4,489	23	-	-	-	-	-	35	8,261	
2	Claims reported during the period	271	687	-	687	92,932	1,110	94,042	90,263	541	-	90,804	79	-	-	-	-	-	674	166,872	
	(a) Reported during the Period	32	43	-	43	133	23	156	2,849	25	-	2,874	2	-	-	-	-	-	49	3,268	
	(c) Other Adjustments (to be specified) (i)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(a) Settled during the period	231	524	-	524	82,787	498	83,285	71,807	255	-	72,062	24	-	-	-	-	-	425	158,835	
	(b) Closed during the period	38	54	-	54	9,139	3	9,142	18,456	86	-	18,542	32	-	-	-	-	-	149	29,986	
4	Claims Resubmitted during the period	29	19	-	19	1,002	185	1,187	5,807	25	-	5,832	4	-	-	-	-	-	28	6,884	
	(Other Adjustments (to be specified) (i))	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
5	Claims O/S at End of the period	71	52	-	52	4,665	2,205	7,270	6,987	105	-	7,092	44	-	-	-	-	-	148	13,684	
	Less than 3 months	20	43	-	43	4,119	480	4,599	6,684	81	-	6,765	21	-	-	-	-	-	101	10,666	
	3 months to 6 months	16	6	-	6	259	254	513	160	8	-	168	9	-	-	-	-	-	38	730	
	6 months to 1 year	22	2	-	2	71	471	542	74	7	-	549	12	-	-	-	-	-	41	667	
	1 year and above	13	1	-	1	36	1,612	1,608	69	14	-	1,622	2	-	-	-	-	-	4	1,701	

Upto the Quarter ending on 31st December 2024

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	(Amount in Rs. Lakhs)		Total
																		Other segments **	Miscellaneous	
1	Claims O/S at the beginning of the period	4,608	92	-	92	3,287	24,179	27,466	2,130	410	-	2,540	60	-	-	-	-	-	310	35,118
2	Claims reported during the period	4,626	605	-	605	33,213	10,222	43,434	36,768	1,412	-	38,180	205	-	-	-	-	-	963	88,687
	(a) Reported during the Period	25	7	-	7	282	114	396	1,379	123	-	1,502	2	-	-	-	-	-	7	1,944
	(c) Other Adjustments (to be specified) (i)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(a) Settled during the period	3,279	418	-	418	26,773	3,939	30,712	28,629	1,150	-	31,862	71	-	-	-	-	-	431	64,983
	(b) Closed during the period	119	49	-	49	5,052	81	5,133	5,939	324	-	5,925	14	-	-	-	-	-	47	11,257
4	Claims Resubmitted during the period	65	18	-	18	621	1,188	1,809	2,492	96	-	2,595	10	-	-	-	-	-	20	4,501
	(Other Adjustments (to be specified) (i))	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
5	Claims O/S at End of the period	6,114	427	-	427	4,335	29,299	33,634	3,683	576	-	4,145	172	-	-	-	-	-	763	45,329
	Less than 3 months	1,462	269	-	269	2,969	3,229	6,201	3,302	216	-	6,420	62	-	-	-	-	-	179	12,351
	3 months to 6 months	2,424	38	-	38	2,454	2,764	4,418	140	17	-	4,435	39	-	-	-	-	-	98	6,641
	6 months to 1 year	1,844	19	-	19	281	4,384	4,675	72	20	-	4,705	71	-	-	-	-	-	468	7,288
	1 year and above	460	1	-	1	409	19,168	19,577	43	160	-	19,737	10	-	-	-	-	-	38	20,280