

Name of the Insurer: Zurich Kotak General Insurance Company (India) Limited
(Formerly Known as Kotak Mahindra General Insurance Company Limited)

Upto the Quarter ending on 30th June 2025

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's Liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	No. of claims only	
																				Total	Total
1	Claims O/S at the beginning of the period	70	49	-	49	2,466	2,831	5,297	4,637	70	2	4,709	46	-	6	-	-	-	-	168	10,345
2	Claims reported during the period																				
	(a) Booked During the period	180	208	-	208	41,351	462	41,813	30,740	194	54	30,988	-	-	42	-	-	-	-	283	73,514
	(b) Reopened during the Period	3	22	-	22	46	7	53	879	13	2	894	-	-	4	-	-	-	-	8	984
	(c) Other Adjustment (to be specified)(i)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(ii)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period																				
	(a) paid during the period	84	158	-	158	35,988	109	36,097	23,699	92	16	23,807	7	-	40	-	-	-	-	140	60,333
	(b) Closed during the period	12	23	-	23	2,233	5	2,238	3,286	98	6	3,390	9	-	1	-	-	-	-	104	5,777
4	Claims Resupiated during the period	10	21	-	21	430	54	484	2,601	9	3	2,613	10	-	1	-	-	-	-	13	3,151
	Other Adjustment (to be specified)																				
	(i)																				
	(ii)																				
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)																				
6	Claims O/S at End of the period	147	77	-	77	5,212	3,132	8,344	6,670	78	33	6,781	20	-	11	-	-	-	-	202	15,582
	Less than 3months	101	64	-	64	4,832	449	5,281	6,307	62	33	6,402	-	-	8	-	-	-	-	154	12,010
	3 months to 6 months	22	9	-	9	223	403	626	208	2	-	210	9	-	2	-	-	-	-	36	914
	6months to 1 year	5	2	-	2	52	576	628	53	1	-	54	6	-	1	-	-	-	-	8	704
	1year and above	19	2	-	2	105	1,704	1,809	102	13	-	115	5	-	-	-	-	-	-	4	1,954

Upto the Quarter ending on 30th June 2025

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																				Total	Total
1	Claims O/S at the beginning of the period	10,050	657	-	657	4,312	32,486	36,798	2,735	445	5	3,185	242	-	70	-	-	-	-	870	51,872
2	Claims reported during the period																				
	(a) Booked During the period	3,632	43	-	43	15,300	5,835	21,135	17,583	563	9	18,155	(3)	-	133	-	-	-	-	396	43,492
	(b) Reopened during the Period	278	16	-	16	103	59	163	493	58	2	553	-	-	1	-	-	-	-	32	1,044
	(c) Other Adjustment (to be specified)																				
	(i)																				
	(ii)																				
3	Claims Settled during the period																				
	(a) paid during the period	1,120	218	-	218	11,813	1,495	13,307	13,033	495	3	13,531	3	-	24	-	-	-	-	194	28,398
	(b) Closed during the period	-	11	-	11	1,880	5	1,885	1,900	115	5	2,020	36	-	1	-	-	-	-	47	4,000
4	Claims Resupiated during the period	145	58	-	58	243	402	645	1,301	83	1	1,385	55	-	-	-	-	-	-	38	2,326
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)																				
6	Claims O/S at End of the period	12,696	429	-	429	5,780	36,478	42,258	4,577	373	8	4,957	144	-	180	-	-	-	-	1,020	61,684
	Less than 3months	1,841	198	-	198	4,428	4,060	8,488	4,230	207	8	4,445	-	-	111	-	-	-	-	449	15,532
	3 months to 6 months	9,807	152	-	152	630	3,782	4,413	176	20	-	197	35	-	67	-	-	-	-	162	14,822
	6months to 1 year	515	63	-	63	230	5,950	6,180	55	15	-	70	68	-	11	-	-	-	-	34	6,940
	1year and above	533	17	-	17	492	22,685	23,177	115	130	-	245	43	-	-	-	-	-	-	375	24,390