

**PROSPECTUS
(Commercial)**

MEGA RISKS INSURANCE

Introduction

Large Risk Insurance, also known as Mega Risk insurance is being offered to corporate risks for operational insurance coverage to their assets. The criteria of qualifying a risk as "Large Risk" is the value at risk in one location should be in excess of Rs. 2,500 Cr for property damage and business interruption combined.

Who can take this insurance?

This is a comprehensive policy suited for corporate establishments in excess of Rs. 2,500 Cr at one location for property damage and business interruption combined.

What the policy covers?

This policy covers the physical risks on an All Risk Broad-form coverage which includes all physical assets owned, under custody, having insurable interest of client at time of inception of this policy, also the loss of profit incurred by client owing to a loss which is not excluded from the scope of policy, if opted by the insured./

The option rests with client to tailor his insurance policy suiting his need and requirement

The broader form of the policy consists of below sections

Section I: All Risk (Non-marine) Property

Section II: All Risk Machinery Insurance

Section III: All Risk operational Business Interruption

Section I is mandatory for issuance of this policy

What the Policy does not cover?

The Policy generally does not cover:

- (a) inherent vice, latent defect, wear and tear or gradual deterioration, leakage, seepage, pollution, contamination, overflowing of tank,
- (b) smog or extremes or changes of temperature or humidity or to non-existing, non-functional or inadequate heating, air-conditioning or cooling equipment including operating error, condensation, excessive moisture, dampness of atmosphere, seepage, disease, deterioration, decay, mildew, mould, fungus, wet or dry rot, insect larvae or vermin of any kind, infestation loss or damage by normal settling, shrinkage or expansion in buildings or foundations, other loss or damage of gradual nature, such as corrosion, erosion, cavitation, rust and scale, scratching of painted or polished surfaces, unless fortuitous accidental loss or damage covered under this Policy of Insurance ensues to other Property Insured and only such ensuing loss will be covered under this Policy of Insurance or unless such loss or damage is a result of an occurrence of loss or damage otherwise indemnifiable under this section;
- (c) infidelity or any dishonesty on the part of The Insured or any of his employees or others to whom the property may be delivered or entrusted, inventory shortage or unexplained disappearance;
- (d) processing, renovating, repairing or faulty workmanship thereon unless fortuitous accidental loss or damage covered under this Policy of Insurance ensues and only such ensuing loss will be covered under this Policy of Insurance;
- (e) go-slow, total or partial cessation of work,

- (f) loss of use, delay or loss of markets or Consequential Loss of any nature whatsoever or any costs to reduce it unless covered under Section III of the Policy of Insurance
- (g) shrinkage, evaporation, loss of weight, leakage, breakage of glass or other fragile articles, marring, scratching, exposure of light, or change in colour, texture or flavour unless fortuitous accidental loss or damage covered under this Policy of Insurance ensues and only such ensuing loss will be covered under this Policy of Insurance;
- (h) theft where Property Insured is left in the open and not contained in buildings on permanent foundations, unless storage of such item is normally in the open;
- (i) release, discharge, or dispersal of toxic or hazardous substances, contaminants or pollutant, proximate or remote.
- (j) loss or damage for which cover is afforded under Section II of this Policy of Insurance

Excluded losses pertaining to Business Interruption

- (a) loss of Interest Insured due to an interruption of or interference with the Business Insured resulting from:
- (b) loss or damage covered under the operational material damage Section by way of endorsement, unless expressly specified as covered in The Schedule;
- (c) earthquake, volcanic eruption or tsunami, unless expressly specified as covered in The Schedule and/or endorsed to this Policy of Insurance;
- (d) any restrictions imposed by public authority, including restrictions imposed on reconstruction or operation;
- (e) Consequential Loss due to causes such as suspension, lapse or cancellation of a lease, licence or order, etc., which occurs after the date when the items lost, destroyed or damaged are in operating condition again and the Business Insured could have been resumed if said lease, licence or order, etc. had not lapsed or had not been suspended or cancelled
- (f) loss or damage due to abnormal conditions directly or indirectly resulting from experimental testing, testing during the first 72 hours continuous operation of performance/acceptance tests or intentional overloading beyond approved safety limits;
- (g) shortage, destruction, deterioration of or damage to raw materials, semi-finished or finished products or other materials required for proper operation, even if the consequence of material damage to an item indicated in the list of Property Insured is involved
- (h) erasure, loss, distortion or corruption of information on computer systems or other records or software programs unless resulting from an occurrence of loss or damage indemnifiable under the operational material damage section.
- (i) loss or damage for which the manufacturer or supplier of the property is responsible either by law or under contract.
- (j) The Insured not having at his disposal in good time sufficient capital for repairing or replacing destroyed or damaged machinery;
- (k) The Insurer shall not be liable for the amount of any fines or damages for breach of contract, for late or non-completion of orders, or for penalties of whatever nature

The policy also doesn't cover-

- (a) Political Risks
- (b) Radioactive contamination
- (c) Act of default
- (d) The deductible stated in the schedule of the policy

What is deductible?

The first amount which the insured needs to bear on each and every loss which he claims, is known as policy deductible. Deductible against items covered under this policy will be specifically mentioned in the policy schedule.

What to Do in Event of a Claim?

- Ensure safety of employees.
- Initiate Loss minimization measures.
- Inform incident to Public Authorities if required.
- Call Zurich Kotak General Insurance Company (India) Limited Call Centre on Toll Free No: 1800-266-4545 OR
- Send Letter or Fax to Zurich Kotak General Insurance Company (India) Limited corporate office
- Email us at care@zurichkotak.com
- Zurich Kotak General Insurance Company (India) Limited will depute an IRDAI licensed surveyor to attend to the loss
- Please provide necessary assistance to surveyor or company officials for finalization of loss.
- Please furnish required documents and any clarifications that may be sought.

Grievance

For resolution of any query or grievance, Insured may contact the respective branch office of the Company or may call toll free number 1800 266 4545 or may write an e-mail at care@zurichkotak.com.

In case the Insured is not satisfied with the response, Insured may contact the Grievance Officer of the Company at grievanceofficer@zurichkotak.com. In case if the Insured is not satisfied with the solution the Grievance Officer has provided, Insured can write to seniorgrievanceofficer@zurichkotak.com / chiefgrievanceofficer@zurichkotak.com

However, if the resolution provided by us is not satisfactory you may approach Insurance Regulatory and Development Authority of India (IRDAI) through the Bima Bharosa Portal: <https://bimabharosa.irdai.gov.in>.

You may also approach Insurance Ombudsman, subject to vested jurisdiction, for the redressal of grievance. The details of the Insurance Ombudsman is available at Annexure I of Policy wordings.

The details of the Insurance Ombudsman/ complete Grievance Redressal Process is also available at Company's website: www.zurichkotak.com

The updated details of Insurance Ombudsman offices are also available on the website of Council for Insurance Ombudsmen: www.cioins.co.in/Ombudsman

Duty of Disclosure:

We rely on information that you provide while accepting your proposal for insurance cover. If that information is not accurate, we can reduce or deny any claim you may make or cancel your policy. We never want to have to do that, so you must answer honestly, correctly and completely the questions asked.

This prospectus is based on the wording filed. It may undergo change depending the Reinsurer's terms or lead insurers or final terms.

STATUTORY WARNING - PROHIBITION OF REBATES (Under Section 41 of Insurance Act 1938)

- 1) No person shall allow or offer to allow, either directly or indirectly as an inducement to any person to take out or renew or continue an insurance in respect of any kind of risk relating to lives or property, in India, any rebate of the whole or part of the commission payable or any rebate of the premium shown on the Policy, nor shall any person taking out or renewing or continuing a Policy accept any rebate, except such rebate as may be allowed in accordance with the published prospectuses or tables of the Insurer.
- 2) Any person making default in complying with the provisions of this section shall be liable for a penalty which may extend to ten lakh rupee.