

ZK - 24-25/v2

## Extended Warranty Insurance Proposal Form & Questionnaire

EWG

### GUIDELINES FOR COMPLETION OF THE PROPOSAL FORM

1. Please fill the proposal form in BLOCK LETTERS. All details with \* are mandatory.
2. The Liability of the Company in relation to the subject matter of this Proposal does not commence until this Proposal has been accepted by the Company through the issuance of the Policy Document/Cover Note and subject to the receipt by the Company of the premium paid.
3. This Proposal will be the basis of any subsequent policy that we issue to you. It is therefore essential that you provide all the information in this Proposal FULLY, ACCURATELY AND CORRECTLY and that you provide us with any and all additional information relevant to risk to be insured or our decision as to acceptance of the risk or the terms upon which it should be accepted.
4. The Policy shall become voidable at the option of the Company, in the event of any untrue or incorrect or incomplete statement, misrepresentation, non-description or on non-disclosure in any material particular in the Proposal Form /personal statement, declaration and connected documents, or any material information having been withheld by the proposed policyholder or any one acting on its behalf to obtain any benefit under this Policy.
5. If you require additional space to answer any question on this Proposal Form, please attach additional sheets of paper and indicate on the additional sheet the question number to which the information being provided pertains. (Information given herein will be treated in strict confidence).

### FOR OFFICE USE ONLY

Quote No.*	<input type="text"/>	Quote Date*	<input type="text"/>
Branch Code	<input type="text"/>	Sales Manager Code	<input type="text"/>
Intermediary Code	<input type="text"/>	Intermediary Service RM	<input type="text"/>
Intermediary Branch Code	<input type="text"/>	Intermediary Business Verticle	<input type="text"/>
Intermediary Client Ref No	<input type="text"/>	SP Name/ Code	<input type="text"/>

### PROPOSER / OWNER'S DETAILS

Name of the Proposer/ Group Administrator/ Master Policy holder (Organisation/ Institute/ Association) \* (Full Registered Name)

Proposer's Trade or Business\*

No of Years in Business

**Registered Office Address\***

Address (Line 1)

Address (Line 2)  Nearest Landmark

City / District  State  Pin Code  Country

Is the Postal Address same as the Registered Office Address?\*  Yes  No If 'No', please provide below

**Postal Address\***

Address (Line 1)

Address (Line 2)  Nearest Landmark

City / District  State  Pin Code  Country

Contact No.  Email ID

PAN  GSTIN

**For Corporate customers, please share below details:**

CKYC Identifier / Number (Generated by CERSAI):

PAN\*:  GSTIN:

Please share the below details for the Authorised Signatory:

Name:  Designation:

CKYC Identifier / Number (Generated by CERSAI):

Any existing policy from Us  Yes  No If 'Yes', Policy No

Hypothecation Details: Bank Name

**PRODUCT DETAILS**

All the questions to be answered completely. In case of any additional details, kindly enclose the information as an annexure:

1. Description of Products Please provide products catalogues	
2. Type of Usage	<input type="checkbox"/> Private <input type="checkbox"/> Commercial
3. Type of Product to be insured	
4. Is the EW program mandatory or voluntary?	<input type="checkbox"/> Mandatory <input type="checkbox"/> Voluntary
5. Please provide specimen wording of the manufacturer's warranty along with the duration	
6. No of existing dealers	
7. Who is authorized to repair and number of authorized repair outlets	
8. Can the authorized repair outlet do warranty repairs? If Yes, comment of limits	<input type="checkbox"/> Yes <input type="checkbox"/> No
9. Under the original Manufacturer's warranty, please list parts that are repairable and parts that are exchanged for new	
10. Mirror manufacturer's warranty or selective parts coverage only? If coverage is for selective parts, provide list	

**ADDITIONAL COVER DETAILS**

Please specify any additional cover you wish to opt. for

1. Pick Up and Drop Services	<input type="checkbox"/> Yes <input type="checkbox"/> No Sum Insured: ₹
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**SUPPORTIVE INFORMATION**

When product(s) was first introduced? \_\_\_\_\_

Has product(s) ever been subject to manufacturer's recall for modification?  Yes  No

What extension is required to manufacturer's warranty period? \_\_\_\_\_

No of units sold and selling price per unit of products by model for past 3 years, projected sales in the current year and the following 2 years.

Model Type	1st Year		2nd Year		3rd Year		Current Year		Next Year		Year after Next	
	No of Units sold	Selling price per unit	No of Units sold	Selling price per unit	No of Units sold	Selling price per unit	No of Units sold	Selling price per unit	No of Units sold	Selling price per unit	No of Units sold	Selling price per unit

Major Components /Parts price list and Labour cost charged for the past 3 years, current year and the estimated cost for the following 2 years for which EW insurance is required.

Model Type	1st Year		2nd Year		3rd Year		Current Year		Next Year		Year after Next	
	Labour Cost	Parts Cost	Labour Cost	Parts Cost	Labour Cost	Parts Cost	Labour Cost	Parts Cost	Labour Cost	Parts Cost	Labour Cost	Parts Cost

Estimated failure rate during the requested EW period. Failure rate is the no of models having at least one claim during the respective age of the model divided by the total number of models sold.

Manufacturing Year	Model Year	1st Year of EW	2nd Year of EW	3rd Year of EW

Please provide the following information:

- Original Manufacturer's warranty wordings.
- Listing of Models to be included in the proposed Extended Warranty Program.
- Original Warranty Booklet.
- What system will be in place to ensure that the products are properly maintained

Please provide any information, which you think, might be relevant to the proposed Extended Warranty Program.

**PREVIOUS INSURANCE DETAILS**

Has there previously been an EW insurance program?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
If Yes, please provide		
• Insurer		
• Duration of EW		
• Loss Ratio		
Has any insurer		
• Declined your Proposal?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
• Cancelled or refused to renew your Policy?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
• Accepted your Proposal on special terms and condition?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
If yes in any of the above case, please provide details:		

**NOMINEE DETAILS (Applicable for individual customers)**

Nominee Name*	Relationship of Nominee with Proposer*	Nominee Date of Birth DD/MM/YYYY*	Nominee Mobile Number	Nominee Email ID	Nominee Present Address	Nominee Permanent Address	Nominee Bank Name and Account Details	% of claim share*

**\*Total % share cannot exceed more than 100%**

Where Nominee is a minor, give details of Appointee

Name of the Nominee	Name of the Appointee	Date of Birth DD/MM/YYYY	Relationship with the Nominee

**Note: Please provide an additional sheet if space is not sufficient to complete details.**

**BANK ACCOUNT DETAILS:**

PAYMENT DETAILS	REFUND / CLAIMS DETAIL
<input type="checkbox"/> Cheque <input type="checkbox"/> Demand Draft <input type="checkbox"/> Credit/Debit Card <input type="checkbox"/> Online Payment Cheque / D.D # <input type="text"/> Drawn Amount <input type="text"/> Drawn To <input type="text"/> Date <input type="text"/> IFSC/MICR Code <input type="text"/> Bank and Branch Name: <input type="text"/> For Credit/Debit Card: <input type="text"/> Transaction Reference No: <input type="text"/> Transaction Date: <input type="text"/>	<input type="checkbox"/> Details as per premium cheque to be used for electronic fund transfer; <input type="checkbox"/> Cancelled cheque submitted of other bank Account Number: <input type="text"/> IFSC/MICR Code: <input type="text"/> Bank Name: <input type="text"/> Account Holder name: <input type="text"/> Disclaimer: Zurich Kotak General Insurance Company (India) Limited shall not be liable to anybody, in any manner, whatsoever if the NEFT transaction does not complete

**ELECTRONIC INSURANCE ACCOUNT DETAILS OF PROPOSER (E-mail id is mandatory)**

Do you have an EIA Account:	<input type="checkbox"/> Yes <input type="checkbox"/> No
If Yes, please quote EIA Number:	
Please mention name of Insurance Repository:	
If No, do you want Us to create an EIA account for you:	<input type="checkbox"/> Yes <input type="checkbox"/> No (If Yes, please fill up Insurance Repository Application form)
Email id (Registered with Insurance Repository):	
Your address details as mentioned in the EIA account shall override the address provided in this application for Insurance.	

**ACKNOWLEDGEMENT**

Received from Ms./Mrs./Mr.  a sum of Rs.

Through Cheque/DD  against your proposal for Extended Warranty Insurance

Signature of Zurich Kotak General Insurance Company (India) Limited Official / Intermediary

Date

Zurich Kotak General Insurance Company (India) Limited Official/Intermediary Name:

Time:  Place:

Note: Neither the submission of a completed proposal for insurance or any payment for any policy sought oblige the Company to agree to issue a policy, which decision is and always shall be in the Company's sole and absolute discretion. If Zurich Kotak General Insurance Company (India) Limited accepts a proposal for insurance, it shall be subject to the Board approved underwriting policy of Zurich Kotak General Insurance Company (India) Limited and the policy Terms and Conditions of Extended Warranty Insurance and the Company shall have no liability to make any payment if premium is not received by Zurich Kotak General Insurance Company (India) Limited in full and in time, or is not realised. If a proposal is not accepted, Zurich Kotak General Insurance Company (India) Limited will inform you and refund any payment received from you without interest.

## DECLARATION

I / We hereby declare that the statements made by me / us in this Proposal Form and Questionnaire are to the best of my / our knowledge and belief, complete and true, and I / We hereby agree that this proposal forms and questionnaire the basis and is part of any policy issued in connection with the above risk(s). It is agreed that Zurich Kotak General Insurance Company (India) Limited is liable in accordance with the terms of the policy only and that the Insured will not lodge any other claims of whatever nature. Zurich Kotak General Insurance Company (India) Limited undertakes to deal with this information in strict confidence.

Protect and contribute in conserving the environment, all your policy and service related communication would be sent in soft copy to the email id mentioned in the proposal form and it is valid for all regulatory /policy servicing requirements.  I/We would still want to receive a physical copy of the policy.

I/We hereby give my/our consent to the Company to verify and obtain my/our identity/address proof through Central KYC Registry or Goods and Service Tax Portal or Ministry Of Corporate Affairs Portal or National Securities Depository Limited portal for the purpose of undertaking KYC.

## AML DECLARATION

I / We hereby confirm that all premiums have been/will be paid from bonafide sources and no premiums have been /will be paid out of proceeds of crime related to any of the offence listed in Prevention of Money Laundering Act,2002. I / We understand that the Company has the right to call for document to establish sources of funds. The Insurance Company has right to cancel the insurance contract in case I am/have been found guilty by any competent court of law under any of the statutes, directly or indirectly governing the prevention of money laundering in India.

In case of entity, Type of Organisation making the payment:

Limited Company  Government Organisation  Non-Government Organisation (NGO)  Society  Trust  Partnership  
 International Organisation  Co-operatives  Section 25 Company  Others

Are You or any of the proposed applicants or close relatives is/are associated to Politically Exposed Person (PEP)?\*  Yes  No

"Politically Exposed Persons" (PEPs) are individuals who have been entrusted with prominent public functions by a foreign country, including the heads of States or Governments, senior politicians, senior government or judicial or military officers, senior executives of state-owned corporations and important political party officials.

Are you a Non-Profit Organization?\*(only in case of an entity)  Yes  No

"Non-profit organization" means any entity or organisation, constituted for religious or charitable purposes referred to in clause (15) of section 2 of the Income-tax Act, 1961 (43 of 1961), that is registered as a trust or a society under the Societies Registration Act, 1860 (21 of 1860) or any similar State legislation or a Company registered under the section 8 of the Companies Act, 2013 (18 of 2013)."

Place\*  Date\*

Signature / Thumb impression of the Proposer\*

## VERNACULAR DECLARATION

I hereby declare that, I have fully explained the contents of the proposal form and terms and conditions of the Policy to the Proposer in the language understood to him/her and that the Proposer has affixed the thumb impression / signature after fully understanding the contents thereof.

Signature / Stamp of the Proposer\*

Place\*  Date\*

Signature of Intermediary / Sales Person\*

## DECLARATION IN CASE THE PROPOSER/ POLICYHOLDER IS PERSON WITH DISABILITY (PWD) (Applicable for individual customers)

I hereby declare that I \_\_\_\_\_, am a person with a disability and require assistance in completing this proposal form. I authorize \_\_\_\_\_ [Name of Representative], to act as my authorized representative and provide necessary declaration on my behalf for this Insurance Policy.

Signature/Thumb impression of Proposer

Place\*  Date\*

Signature of Authorised Representative\*

## DECLARATION FOR AGENT

I hereby declare that, I have fully explained the features and terms & condition of the policy in detail to the Proposer and the Proposer has affixed the thumb impression / signature after fully understanding the features thereof.

Signature / Stamp of the Proposer\*

Place\*  Date\*

Signature & Stamp as applicable of the Insurance Advisor/Specified person of Corporate Agent/Authorised Employee of Broker/Sales person\*

## STATUTORY WARNING

### PROHIBITION OF REBATES (Under Section 41 of Insurance Act 1938 as amended)

- 1) No person shall allow or offer to allow, either directly or indirectly as an inducement to any person to take out or renew or continue an insurance in respect of any kind of risk relating to lives or property, in India, any rebate of the whole or part of the commission payable or any rebate of the premium shown on the Policy, nor shall any person taking out or renewing or continuing a Policy accept any rebate, except such rebate as may be allowed in accordance with the published prospectuses or tables of the Insurer.
- 2) Any person making default in complying with the provisions of this section shall be punishable with fine, which may extend to Ten Lakhs Rupees.